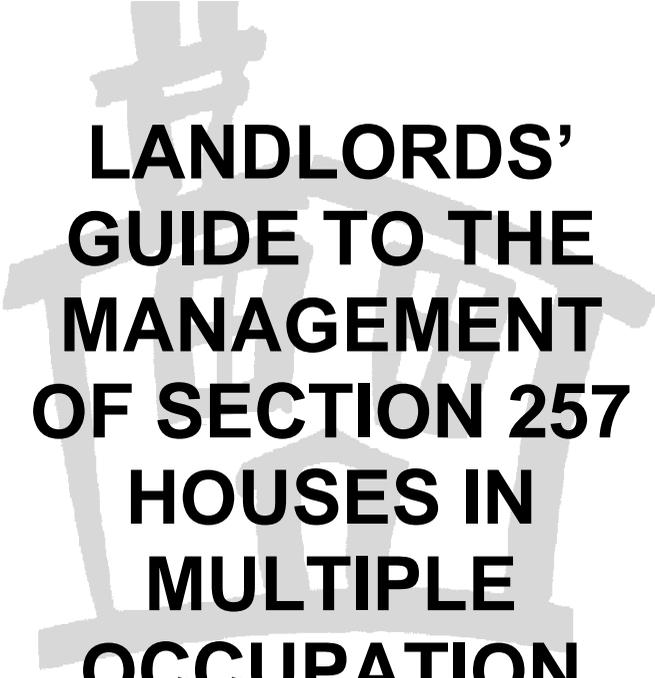




ENVIRONMENTAL HEALTH  
& HOUSING SERVICES

A large, faint, light-grey watermark of a house with a chimney is visible in the background behind the main title text.

**LANDLORDS'  
GUIDE TO THE  
MANAGEMENT  
OF SECTION 257  
HOUSES IN  
MULTIPLE  
OCCUPATION**

The Licensing and Management of Houses in Multiple Occupation (Additional Provisions) (England) Regulations 2007 come into force on 1 October 2007.

These regulations apply to section 257 Houses in Multiple Occupation (HMOs).

**Definition of a section 257 HMO under section 257 of the Housing Act 2004 -**

A building or part of a building converted into self contained flats AND

- ❑ The standard of conversion does not comply with the appropriate building standards
- ❑ Less than two-third of the flats are owner-occupied.

The regulations place duties on a person managing a section 257 HMO in respect of –

- ❑ Providing information to occupiers (regulation 4);
- ❑ Taking safety measures, including fire safety measures (regulation 5);
- ❑ Maintaining the water supply and drainage (regulation 6);

- ❑ Supplying and maintaining gas and electricity, including having it regularly inspected (regulation 7);
- ❑ Maintaining common parts, fixtures, fittings and appliances (regulation 8);
- ❑ Maintaining living accommodation (regulation 9); and
- ❑ Providing waste disposal facilities (regulation 10).

The manager's duties do not extend to the parts of the HMO over which the manager cannot reasonably be expected to exercise control (regulation 3).

The regulations also place duties on occupiers of an HMO to ensure the manager can effectively carry out his duties listed above (regulation 11).

A person who fails to comply with these regulations commits an offence under section 234(3) of the Housing Act 2004, punishable on summary conviction with a fine not exceeding level 5 on the standard scale.

❑ **General notes**

Nothing in these regulations shall –

- a) Require or authorise anything to be done in connection with the water supply or drainage or the supply of gas or electricity otherwise than in accordance with any legislation; or
- b) Oblige the manager to take, in connection with those matters, any action which is the responsibility of a local authority or any other person, other than such action as may be necessary to bring the matter promptly to the attention of the authority or person concerned.

Any duty imposed by these Regulations to maintain or keep in repair are to be constructed as requiring a standard of maintenance or repair that is reasonable in all the circumstances, taking account of the age, character and prospective life of the house and the locality in which it is situated.

## **Regulations:**

### **4. Duty of manager to provide information to occupier**

- 1) The manager must ensure that:
  - a) his name, address and any telephone contact number are clearly displayed in a prominent position in the common parts of the HMO, so that they may be seen by all occupiers.

### **5. Duty of manager to take safety measures**

- 1) The manager must ensure that all means of escape from fire in the HMO are –
  - a) Kept free from obstruction; and
  - b) Maintained in good order and repair.
- 2) The manager must ensure that any fire fighting equipment and fire alarms are maintained in good working order.

- 3) The manager must ensure that all notices indicating the location of means of escape from fire are displayed in positions within the HMO that enable them to be clearly visible to the occupiers.
- 4) The manager must take all such measures as are reasonably required to protect the occupiers of the HMO from injury, having regard to:
  - a) The design of the HMO;
  - b) The structural conditions in the HMO; and
  - c) The number of flats or occupiers in the HMO.
- 5) In performing the duty imposed by paragraph (4) the manager must in particular –
  - a) In relation to any roof or balcony that is unsafe, either ensure that it is made safe or take all reasonable measures to prevent

access to it for so long as it remains unsafe; and

- b) In relation to any window the sill of which is at or near floor level, ensure that bars or other such safeguards as may be necessary are provided to protect the occupiers against the danger of accidents which may be caused in connection with such windows.

**6. Duty of manager to maintain water supply and drainage**

- 1) The manager must ensure that the water supply and drainage system serving the HMO is maintained in good, clean and working condition and in particular he must ensure that :
  - a) Any tank, cistern or similar receptacle used for the storage of water for drinking or other domestic purposes is kept in a good, clean and working condition, with a cover kept over it to keep

the water in a clean and proper condition; and

- b) Any water fitting which is liable to damage by frost is protected from frost damage.
- 2) The manager must not unreasonably cause or permit the water or drainage supply that is used by any occupier at the HMO to be interrupted.
- 3) In this regulation “water fitting” means a pipe, tap, cock, valve, ferrule, meter, cistern, bath, water closet or soil pan used in connection with the supply or use of water, but the reference in this definition to a pipe does not include an overflow pipe or the mains supply pipe.

**7. Duty of manager to supply and maintain gas and electricity**

- 1) The manager must supply to the local housing authority within 7 days of receiving a request in writing from that authority the latest gas appliance test certificate

it has received in relation to the testing of any gas appliance at the HMO by a recognised engineer.

- 2) In paragraph (1), “recognised engineer” means an engineer recognised by Gas Safe as being competent to undertake such testing.
- 3) The manager must:
  - a) Ensure that every fixed electrical installation is inspected and tested at intervals not exceeding five years by a person qualified to undertake such inspection and testing;
  - b) Obtain a certificate from the person conducting that test, specifying the results of the test; and
  - c) Supply that certificate to the local housing authority within 7 days of receiving a request in writing for it from that authority.

- 4) The manager must not unreasonably cause the gas or electricity supply that is used by any occupier within the HMO to be interrupted.

**8. Duty of manager to maintain common parts, fixtures, fittings and appliances**

- 1) The manager must ensure that all common parts of the HMO are:
  - a) Maintained in good and clean decorative repair;
  - b) Maintained in a safe and working condition; and
  - c) Kept reasonably clear from obstruction.
- 2) In performing the duty imposed by paragraph (1), the manager must in particular ensure that:
  - a) All handrails and banisters are at all times kept in good repair;
  - b) Such additional handrails or banisters as are necessary

for the safety of the occupiers of the HMO are provided;

- c) Any stair coverings are safely fixed and kept in good repair;
  - d) All windows and other means of ventilation within the common parts are kept in good repair;
  - e) The common parts are fitted with adequate light fittings that are available for use at all times by every occupier of the HMO; and
  - f) Subject to paragraph (3), fixtures and fittings or appliances used in common by two or more households within the HMO are maintained in good and safe repair and in clean working order.
- 3) The duty imposed by paragraph (2)(f) does not apply in relation to fixtures, fittings or appliances that the occupier is entitled to remove

from the HMO or which are otherwise outside the control of the manager.

- 4) The manager must ensure that:
  - a) Outbuildings, yards and forecourts which are used in common by two or more households living within the HMO are maintained in repair, clean condition and good order;
  - b) Any garden belonging to the HMO is kept in a safe and tidy condition; and
  - c) Boundary walls, fences and railings (including any basement area railings), in so far as they belong to the HMO, are kept and maintained in good and safe repair so as not to constitute a danger to occupiers.
- 5) If any part of the HMO is not in use the manager shall ensure that such part, including any passage and staircase directly giving

access to it, is kept reasonably clean and free from refuse and litter.

6) In this regulation:

a) “common parts” means:

- i. The entrance door to the HMO and the entrance doors leading to each unit of living accommodation within the HMO; and
- ii. All such parts of the HMO as comprise staircases, passageways, corridors, halls, lobbies, entrances, balconies, porches and steps that are used by the occupiers of the units of living accommodation within the HMO to gain access to the entrance doors of their respective unit of living accommodation.

**9. Duty of manager to maintain living accommodation**

- 1) Subject to paragraph (4), the manager must ensure that each unit of living accommodation within the HMO and any furniture supplied with it are in a clean condition at the beginning of a person's occupation of it.
  
- 2) Subject to paragraphs (3) and (4), the manager must ensure, in relation to each part of the HMO that is used as living accommodation, that:
  - a) The internal structure is maintained in good repair;
  
  - b) Any fixtures, fittings or appliances within the part are maintained in good repair and in clean working order; and
  
  - c) Every window and other means of ventilation are kept in good repair.

- 3) The duties imposed under paragraph (2) do not require the manager to carry out any repair the need for which arises in consequence of use by the occupier of his living accommodation otherwise than in a tenant-like manner.
- 4) The duties imposed under paragraphs (1) and (2) do not apply in relation to furniture, fixtures or appliances that the occupier is entitled to remove from the HMO or which are otherwise outside the control of the manager.
- 5) For the purpose of this regulation a person shall be regarded as using his living accommodation otherwise than in a tenant-like manner where he fails to treat the property in accordance with the covenants or conditions contained in his lease or licence or otherwise fails to conduct himself as a reasonable tenant or licensee would do.

**10. Duty to provide waste disposal facilities**

- 1) The manager must:
  - b) Ensure that sufficient bins or other suitable receptacles are provided that are adequate for the requirements of each household occupying the HMO for the storage of refuse and litter pending their disposal; and
  - c) Make such further arrangements for the disposal of refuse and litter from the HMO as may be necessary, having regard to any service for such disposal provided by the local authority.

## **11. Duty of occupiers of HMOs**

- 1) Every occupier of the HMO must:
  - a) Conduct himself in a way that will not hinder or frustrate the manager in the performance of his duties;
  - b) Allow the manager, for any purpose connected with the carrying out of any duty imposed on him by these Regulations, at all reasonable times to enter any living accommodation or other place occupied by that person;
  - c) Provide the manager, at his request, with any such information as he may reasonably require for the purpose of carrying out any such duty;
  - d) Take reasonable care to avoid causing damage to anything which the manager is under a duty to supply, maintain or repair under these Regulations;

- e) Store and dispose of litter in accordance with the arrangements made by the manager under regulation 10; and
- f) Comply with the reasonable instructions of the manager in respect of any means of escape from fire, the prevention of fire and the use of fire equipment.





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