

Tonbridge and Malling

Community Safety Partnership

Partnership Plan

2020 - 2021



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Partnership Plan 2020 - 2021

Introduction

The Tonbridge and Malling Community Safety Partnership (CSP) produces an annual plan which sets out the objectives that the Partnership will work towards to address community safety issues in the Borough over the coming year. The Plan is based on a Strategic Assessment that looks at current data and trends to address the priorities for the Borough in reducing and tackling crime and disorder. This year the CSP has agreed to focus on five key priorities and these will be explained in further details later in the document.

The Community Safety Partnership continues to develop and work to address different issues as they arise. The Community Safety Unit, based at Tonbridge & Malling Borough Council offices, Kings Hill is the operational arm of the Community Safety Partnership and meets on a weekly basis to share information about vulnerable people and other topics of concern.

In light of its new priorities for 2020/21 the CSP has reviewed the number and type of meetings it holds every year. The CSP Strategy Group will now meet three times a year and will consider strategic issues as well as overseeing the progress of the Action Plans, whereas Working Groups will consider operational matters. Last year we established a West Kent Domestic Abuse Forum to help bring together agencies involved in tackling domestic abuse across the West Kent area and set up a Young Person's Group to consider individual young people at risk within the borough. These meetings will continue during 2020/21.

The CSP links in to the 'Safer in Kent: Community Safety and Criminal Justice Plan' developed by the Police and Crime Commissioner (PCC) and we also link into the joint vision of the Chief Constable and Police and Crime Commissioner which is:

"Our vision is for Kent to be a safe place for people to live, work and visit and by protecting the public from crime and antisocial behaviour, we will allow our communities to flourish. We will work closely with our partners to ensure that a seamless service is provided and that opportunities for joint working are explored. By working with partners and listening to the public we will provide a first class policing service that places the victim first and is visible and accessible. We will ensure local visible community policing is at the heart of everything we do. We will be there when the public need us and we will act with integrity in all that we do."

Funding for Community Safety Partnerships from the PCC has been confirmed for 2020/21 and we will use this to address our local priorities. We need to ensure that we work to reflect the priorities of the PCC and that the use of the funding reflects these priorities.

Review of actions 2019/20

Crime levels within Tonbridge and Malling are low and the borough remains one of the safest in the county. From April 2019 to March 2020, there were 8,394 incidents of victim based crime recorded within Tonbridge and Malling (an increase of 0.4% compared to the same period last year). In the same time period there was also an increase in recorded incidents of anti-social behaviour reported to the police (up from 1,452 to 1,693). Although victim based crime levels have risen, the borough is still one of the safest in the county and we have the third lowest victim based crime rate in Kent.

The Coronavirus epidemic had an effect on some services during March 2020 (impacting on quarter 4 data) and although most services were able to continue and provide support/help to their clients, a number had to amend their services/work. This may therefore be seen in the data provided below. The CSP will monitor the impact of the Coronavirus epidemic throughout 2020/21 as there are concerns that it will have an impact on a number of issues such as domestic abuse, mental health, online/internet safety and anti-social behaviour. Our Plan next year will reflect on any issues and challenges that the epidemic caused to the CSP throughout 2020/21.

During 2019/20 the Partnership had five priorities:

Vulnerable people – to include mental health, child sexual exploitation, modern slavery and human trafficking, substance misuse, youth diversion and doorstep crime

Action	Owner/lead agency	Update	Status
Promote mental health attendance at CSU Weekly and other appropriate CSP meetings	TMBC Kent Police	Mental Health services now attend the Weekly meeting and other meetings when available.	
Work with KCC Community Wardens to raise awareness of doorstep crime	KCC TMBC	The CSP has provided funding for a Doorstep Crime analyst. The analyst will look at systems to ensure all victims of this crime are being recorded correctly.	
Provide and support diversionary activities for young people including the Y2 Crew scheme and Safety in Action	TMBC KCC Project Salus	This has been ongoing work throughout the year and diversionary activities have included the Y2 Crew scheme and the 'Swerve it' project in Snodland which has tackled bike nuisance.	

Work with Kenward Trust to identify hotspot areas and individuals at risk of becoming involved in substance misuse issues	Kenward Trust	During this year Kenward Trust engaged with 1,854 young people in Tonbridge, East Malling, Snodland and West Malling. The main issue seen by the Kenward team was Cannabis use.	
Work with schools to raise awareness of substance misuse issues	Kent Police Kenward Trust Theatre ADAD	Theatre ADAD were able to go into 15 schools in the borough and give their 'Wasted' performance to 865 Year 6 pupils.	
Promote the Kent Fire & Rescue Service Safe & Well visits to vulnerable people	KFRS	This is ongoing work and over the past 3 years 2,086 visits have taken place	

Violent Crime

Action	Owner/lead agency	Update	Status
Continue to hold a monthly Serious and Organised Crime meeting	Kent Police TMBC	The meeting runs on a monthly basis and various agencies meet together to discuss serious and organised crime. At the end of March 2020 there was one identified organised crime group within the borough.	
Work with 'Reform, Restore, Respect' to hold educational programmes within schools	Reform, Restore, Respect	For the funding we provided RRR were able to deliver their anti-crime assembly to Hayesbrook School in Tonbridge. 382 pupils saw the performance.	
Run gangs training for professionals	TMBC KCC	Gangs training was held on 26 June 2019 with 40 professionals attending.	

Domestic Abuse including stalking

			Status
Work with DAVSS to ensure that all victims of domestic abuse can receive support	DAVSS	During the year DAVSS received 326 referrals. Of these 297 were females and 13 were males. At the end of quarter 4 the repeat victim rate was 8%.	
Work with the KCC Commissioned Services to ensure all victims in the borough receive the support they require	Lookahead Choices	During the year Lookahead and Choices were able to provide support to high risk victims of domestic abuse. They were also able to support the MARAC meetings and the One Stop Shop.	
Continue to support the One Stop Shop in Tonbridge	DAVSS Lookahead Clarion Housing	The One Stop Shop continues to run in Tonbridge on a weekly basis. On average 8 people attend the drop in on a monthly basis.	
Run at least one Freedom Programme in the borough during the year	DAVSS	Two Freedom Programmes were run in the borough during the year by DAVSS. These were held in East Malling and Tonbridge with 8 attendees in East Malling and 12 in Tonbridge.	
Run preventative/educational programmes around healthy relationships (subject to funding)	DAVSS Choices	The DAY programme (domestic abuse programme for young people) has run across West Kent during this year with over 300 pupils receiving the programme.	
Continue to support the CDAP programme in Tonbridge	CDAP	At the end of the year there were 13 men active on the programme, with 5 from Tonbridge & Malling.	
Progress a pilot perpetrators scheme across West Kent	TMBC Kent Police CDAP	All DA perpetrators who enter Custody now receive a leaflet once they have been released which will encourage them to sign up to the CDAP scheme. There has been one referral through this method since the scheme started in March 2020.	

Raise awareness of stalking with partners and the public	TMBC Protection Against Stalking	This has been ongoing work throughout the year. A Protection Against Stalking officer now sits within the CSU to share information with partners.	
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Anti-Social Behaviour

Action	Owner/lead agency	Update	Status
Identify perpetrators of ASB and undertake actions to cease their behaviour	TMBC Housing Associations Kent Police	During the year the TMBC ASB Officer dealt with 107 cases. He also issued 17 Community Protection Warning Notices and three Community Protection Notices. No fines were issued.	
Provide and support diversionary activities for young people	TMBC KCC	This has been ongoing work throughout the year and diversionary activities have included the Y2 Crew scheme, the Swerve It programme and regular youth groups with young people.	
Continue to run a monthly Young Person's Group	TMBC KCC	The meeting is held on a monthly basis and discusses young people who are at risk in the borough.	
Provide mediation to deal with neighbour disputes and family conflicts	Maidstone Mediation	During this year Maidstone Mediation received 11 Parent/Teen referrals, 3 Anger Management referrals and 5 neighbour referrals. They were also able to train 180 pupils in primary schools to be peer mediators and ran an anger management training session for school staff.	

Preventing Extremism and Hate

Action	Owner/lead agency	Update	Status
Promote the Prevent Strategy within the community	All partners	This has been ongoing through the year.	
Attend Chanel Panels where appropriate and provide support to individuals when required.	TMBC Kent Police	Channel Panels ran throughout the year when required and representatives of the CSU attended as appropriate.	
Run Prevent training for staff and Members (as appropriate)	TMBC	Training for Members was arranged for 21 October and 4 November 2019 and information was included around Prevent. This was well attended by Members.	
Raise awareness with businesses through the Tonbridge Safer Towns Partnership	TMBC Safer Towns Partnership	This is ongoing work and will be progressed during next year. During 2019 a new Safer Towns Co-ordinator was appointed and he has worked to ensure that the current businesses are paying their invoices and trying to encourage new businesses to sign up to the scheme.	
Look to develop an Independent Police Advisory Group (IPAG) for Tonbridge & Malling	Kent Police	A joint IPAG is in place across Tonbridge & Malling and Tunbridge Wells. This will remain in place for the time being as these areas are covered by the same policing area.	

Review of projects and initiatives 2019/20

During 2019/20 the Community Safety Partnership (CSP) undertook a variety of projects and initiatives linked to the actions above. Below are more details about some of the initiatives/projects mentioned above and also some additional projects which were run during the year to address issues which arose during the year.

Although it is sometimes difficult to measure success rates, the Partnership believes that these projects and their successes have made an impact and has resulted in positive outcomes for local people.

Vulnerable people – to include mental health, child sexual exploitation, modern slavery and human trafficking, substance misuse, youth diversion and doorstep crime

Through funding from the PCC the CSP was able to provide funding towards a Kent wide doorstep crime project. The aim of the project is to look at the systems available to record victims of doorstep crime as currently there are a number of different systems and it is therefore difficult to know the scale of the problem in Kent. This project will continue during 2020/21 and we look forward to continuing to work with KCC on a solution to this issue.

The CSP continues to commission The Kenward Trust to engage with young people in the borough around alcohol and substance misuse (and the associated anti-social behaviour linked to these substances). During the year they were able to visit four different locations and engaged with over 1,800 individuals. We will continue to commission their work (subject to confirmation from the Police and Crime Commissioner) during 2020/21.

Both the Tonbridge Community Alcohol Partnership and Snodland Community Alcohol Partnership continued to run during this year. Pupils at Tonbridge Grammar School were able to successfully complete their Young Health Champions Award (*photograph shows pupils with the Mayor of Tonbridge & Malling who presented them with their certificates*).

Both CAPs were nominated for awards through the national 'Community Alcohol Partnership' and we were pleased that the Snodland CAP received a 'highly commended' award for 'CAP plus of the year' and the Tonbridge CAP also received a 'highly commended' award for 'Excellence in Education'.



The CAPs will continue to work throughout the coming year and develop actions to help reduce underage drinking in their respective locations.

A number of diversionary activities for young people ran during the year. This included the Y2 Crew summer holiday scheme which was organised by Tonbridge & Malling Borough Council and Kent County Council. Over 190 young people attended a number of different activities which meant that they were diverted away from any anti-social behaviour and also, in some cases, were able to learn new skills (e.g. fishing). During the year Kent Police, Kent Fire and Rescue Service, Project Salus and Tonbridge & Malling Borough Council ran the 'Swerve it' bicycle programme in Snodland. This arose from a group of young people who were riding their bicycles in an anti-social way and being a nuisance to the local community. In order to engage with the young people a project was arranged where they were able to learn about bicycle maintenance, learn bicycle skills and were even able to go to Larkfield Fire Station to learn more stunts. This has proved to be very successful with large numbers of young people becoming involved. It is hoped that the project will continue in some form during the next year.

Violent Crime

The Serious and Organised Crime Group continues to meet on a monthly basis and this brings partners together to share information about individuals likely to be involved in organised crime. A number of operations have taken place, led by the Police, leading to a number of arrests, the seizure of large amounts of cannabis and disruption to organised crime within the borough. There is currently one identified organised crime group within the borough and work is ongoing to disrupt this group and stop them from committing crime.

The CSP also arranged some training around gang awareness which was held in June 2019. 40 professionals from Tonbridge & Malling attended the training, which was jointly held with Sevenoaks Community Safety Partnership.

During the year a charity, Restore, Reform, Respect went into Hayesbrook School in Tonbridge to deliver an anti-crime workshop to 382 students. The feedback received from pupils and staff was positive with comments such as:

"I've learnt that everything you will get caught and there are punishments for it and it's just not worth it"

'The assembly has helped me to understand that if you break the law then there will be consequences'

'I learnt in more detail about county lines and the risk of how it can affect us as well as being more careful with the groups of people you get involved in as it can affect your future'

Domestic Abuse including stalking

The Community Safety Partnership continued to provide funding for DAVSS to work with medium risk victims of domestic abuse and during the year they were able to receive 326 referrals, an increase from 276 the previous year. Of these 283 were low/medium risk and 27 were high risk, with 297 female and 13 male victims. We also continue to support Lookahead (who work with high risk victims of domestic abuse). The Freedom Programme ran in Tonbridge and East Malling with 20 women in total attending this programme looking at how to recognise signs of abuse and how to break the cycle of abuse.

The One Stop Drop In service in Tonbridge continued to run throughout the year. This is supported by Clarion Housing, DAVSS and Lookahead and during the year over 35 people used the service to get advice and support.

The Community Domestic Abuse Perpetrators Programme (CDAP) also continued to run in Tonbridge and 13 men from the borough were on the programme at the end of the year. 13 women and 41 children were also supported through the Programme. We were pleased that CDAP were able to get some funding from the Co-op to support the work that they do (*photograph shows Peter Williams from CDAP receiving a cheque from Co-op workers*).



Anti-social Behaviour

Anti-social behaviour continues to be a concern for residents. During the year the Borough Council's Anti-social Behaviour Officer has dealt with 107 residents who have had anti-social behaviour issues. The majority of these related to neighbour disputes. As part of these new powers, 17 Community Protection Warning letters were issued for anti-social behaviour, which led to 3 Community Protection Notices.

We had 2 Community Trigger applications during the year and one of these met the threshold for a Community Trigger. A Review Panel was held to discuss this case but there were no further actions identified as it was agreed that all organisations involved had undertaken appropriate actions at the time. This was communicated to the resident and the issue was monitored by agencies.

During the year a number of hotspot areas for anti-social behaviour were identified through the Community Safety Unit and actions were taken to address these issues including issuing dispersal orders to prevent large groups of people from gathering and causing distress as well as providing outreach work to engage with the people involved in the anti-social behaviour and educate them as to the effects their behaviour has on others.



Representatives from the CSU attended a number of events during the year to provide free crime prevention items and advice to members of the public. During the year 8 events were attended. (Photograph shows CSU representatives at the Tonbridge Sunday Fun Day event in Tonbridge in July 2019.) Funding for the crime prevention items such as purse chains, personal alarms and shed alarms came from the Police and Crime Commissioners funding.

Preventing Extremism and Hate

Representatives from the Community Safety Unit continue to attend Channel Panels (where individuals who may be at risk of being drawn into extremism are discussed). There were positive outcomes for those individuals referred.

In October and November 2019, Prevent training for Members of the Borough Council was arranged as part of a wider Safeguarding training package. Over 25 members were able to receive this training to enable them to become familiar with Prevent and understand what to look out for when communicating with residents.

The CSP also linked in with Social Media campaigns to raise awareness of 'Prevent' and counter terrorism and a number of messages have been sent out to let the public know about how to report concerns or suspicious activity.

Priority Issues for 2020 – 2021

The Strategic Assessment undertaken during the autumn of 2019 identified the priority areas for the Partnership to tackle during 2020 – 2021 and the Partnership held a ‘workshop’ in March 2020 to discuss the areas that they would focus on during the next year. The Strategic Assessment used data provided by partners to recommend priorities for the forthcoming year.

The priorities agreed through the Strategic Assessment for 2020/21 are:

- Safeguarding Vulnerable People – to include mental health, child sexual exploitation, modern slavery and human trafficking, substance misuse, homelessness, fraud and scams and youth diversion
- Violent Crime
- Domestic Abuse – including Stalking
- Anti-social behaviour including environmental crime
- Preventing extremism and hate

Action Plans will be developed which will establish specific actions for each of the priorities.

Reducing reoffending is a statutory requirement for the Community Safety Partnership and the Partnership will also consider this in the work that it does. The National Probation Service has been working closely with the Community Safety Unit to raise this issue and although reoffending rates are low we are not complacent and will be linking in with Offender Management monthly meetings and with the Integrated Offender Management Unit.

Although the main focus of the CSP will be the priorities as mentioned above, it will still continue to monitor other types of crime. The Community Safety Unit holds weekly meetings where issues of concern are raised and partners can be tasked to address issues as they arise. Information on repeat and vulnerable victims of anti-social behaviour is shared with partners on a regular basis.

The following pages set out the actions for the CSP for 2020/21. The action plans do not include details about the numerous activities already undertaken by partners, town and parish councils, the voluntary sector and others as part of their day to day work, but will highlight activities in addition to core work, which partners will undertake throughout the forthcoming year.

Funding for actions included within the Action Plan is available from a number of different sources, including the funding from the Police and Crime Commissioner (PCC) and Tonbridge & Malling Borough Council. The amount of funding that the CSP will receive from the

PCC has remained the same as last year and we have also again been given a 'tactical pot' of funding from the PCC that we can access during the year. Regular monitoring of each project will be undertaken by the Partnership and an evaluation will be provided on completion of the project.

When preparing the action plans, issues such as equality and diversity will be considered to ensure that any person, regardless of their protected characteristic feels safe in the Borough. The CSP takes reports of hate crimes seriously and works together to ensure that information is shared to ensure any issues are resolved.

Action Plans 2020 – 2021

Safeguarding Vulnerable People – to include mental health, child sexual exploitation, modern slavery and human trafficking, substance misuse, homelessness, fraud and scams and youth diversion

Action	Owner/lead agency	Update	Status
Provide and support diversionary activities for young people including the Y2 Crew scheme and Safety in Action	TMBC KCC Project Salus		
Work with Kenward Trust to identify hotspot areas and individuals at risk of becoming involved in substance misuse issues	Kenward Trust		
Work with schools to raise awareness of substance misuse issues	Kent Police Kenward Trust Theatre ADAD		
Work with the KCC Doorstep crime analyst to progress a database for victims of doorstep crime	KCC Trading Standards		
Communicate effective messages on how to report scams/doorstep crimes and raise awareness to remove stigma of embarrassment.	TMBC KCC		
Work with the Police to address Modern Slavery and Human Trafficking e.g. car washes, nail bars, and pop up brothels.	Kent Police		

Violent crime

Action	Owner/lead agency	Update	Status
Link in with the work of the Kent Violence Reduction Unit and progress initiatives as appropriate	TMBC Kent Police		
Continue to hold a monthly Serious and Organised Crime meeting	Kent Police TMBC		
Work in Partnership to disrupt recognised OCGs, emerging trends and county lines	Serious and Organised Crime Group		
Work with 'Reform, Restore, Respect' to hold educational programmes within schools	Reform, Restore, Respect		
Use the knife wands on Police operations and consider running a knife amnesty	Kent Police		
Consider running a parents event around knife crime/gangs	TMBC Kent Police KCC		

Preventing extremism and hate

Action	Owner/lead agency	Update	Status
Promote the Prevent Strategy within the community via Social Media etc.	All partners		
Attend Chanel Panels where appropriate and provide support to individuals when required	TMBC Kent Police		
Run Prevent training for staff, partners and Members (as appropriate)	TMBC		
Raise awareness with businesses through the Tonbridge Safer Towns Partnership	TMBC Safer Towns Partnership		

Domestic Abuse – including stalking

Action	Owner/lead agency	Update	Status
Work with DAVSS to ensure that all victims of domestic abuse can receive support	DAVSS		
Work with the KCC Commissioned services to ensure all victims in the borough receive the support they require	Lookahead/Choices		
Continue to support the One Stop Shop in Tonbridge	DAVSS Lookahead Clarion Housing		
Run at least one Freedom Programme in the borough during the year	DAVSS		
Run preventative/educational programmes around healthy relationships in schools (subject to funding)	DAVSS Choices Look Ahead		
Continue to support the CDAP programme in Tonbridge	CDAP		
Raise awareness of domestic abuse with partners, staff and the public	TMBC CCG		
Raise awareness of stalking with partners and the public	Protection Against Stalking		
Establish a Cyber-Stalking Café in Tonbridge	Look Ahead		

Anti-social behaviour including environmental crime

Action	Owner/lead agency	Update	Status
Identify perpetrators of ASB and undertake actions to cease their behaviour	TMBC Housing Associations Kent Police		
Provide and support diversionary activities for young people	TMBC KCC		
Run at least three 'All out day's' or crime prevention events during the year to raise awareness	TMBC Kent Police		
Raise awareness of reporting ASB through social media, leaflets etc.	TMBC Kent Police		
Provide Mediation to deal with neighbour disputes and family conflicts	Mediation Services		

Membership of the Community Safety Partnership and contact details

Tonbridge & Malling Borough Council Tel: 01732 844522 www.tmbc.gov.uk	Kent Police Tel 101 www.kent.police.uk	Kent Fire & Rescue Service Tel: 01622 692121 www.kent.fire-uk.org	Clinical Commissioning Group Tel: 01732 375200 www.westkentccg.nhs.uk
KCC Integrated Youth Services Tel: 03000 414 141 www.kent.gov.uk	KCC Families and Social Care Tel: 03000 414 141 www.kent.gov.uk	KCC Trading Standards Tel: 01732 525291 www.kent.gov.uk	Clarion Housing Tel: 0800 197 2880 www.myclarionhousing.com
Victim Support Tel: 0808 168 9276 www.victimsupport.org.uk	National Probation Service Tel: 01892 559350 www.kentprobation.org	Kent, Surrey & Sussex Community Rehabilitation Co. Tel: 03000 473216 www.ksscrc.co.uk	Neighbourhood Watch Tel: 01622 604395 www.westkentwatch.com
KCC Community Wardens Tel: 03000 413455 www.kent.gov.uk	DAVSS (Domestic Abuse Volunteer Support Services) Tel: 01892 570538 www.davss.org.uk	Choices Tel: 01622 761146 www.choicesdaservice.org.uk	Hyde Housing Tel: 0800 3282 282 www.hyde-housing.co.uk
Moat Housing Tel: 0300 323 0011 www.moat.co.uk	Town & Country Housing Tel: 0845 8731321 www.tchg.org.uk	Southern Housing Group Tel: 0300 303 1773 www.shgroup.org.uk	CGL Tel: 01732 367380 www.changegrowlive.org
Kenward Trust Tel: 01622 814187 www.kenward.org.uk	Young Addaction Tel: 0300 012 0012 www.youngaddaction.org.uk	Maidstone Mediation Tel: 01622 692843 www.maidstonemediation.co.uk	West Kent Mediation Tel: 01732 469696 www.wkm.org.uk

Glossary

ASB	Anti-social behaviour
CCG	Clinical Commissioning Group
CDAP	Community Domestic Abuse Programme - for perpetrators of domestic abuse
CGL	Change, Grow, Live – Substance misuse organisation providing rehabilitation services
CRC	Community Rehabilitation Company (Kent, Surrey and Sussex)
CSP	Community Safety Partnership
CSE	Child Sexual Exploitation
CSU	Community Safety Unit
DASH	Domestic Abuse, Stalking and Honour Based Violence risk identification and assessment model
DAVSS	Domestic Abuse Volunteer Support Service
FPN	Fixed Penalty Notice
IDVA	Independent Domestic Violence Advisor
KFRS	Kent Fire and Rescue Service
NPS	New Psychoactive Substance (legal highs)
OCG	Organised Crime Group
PCC	Police and Crime Commissioner
PCSO	Police Community Support Officer
TMBC	Tonbridge and Malling Borough Council

Tonbridge and Malling Community Safety Partnership

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